



## **Implementation Manager - Accounting**

**MARKHAM, ONTARIO, HUNT VALLEY MD or REMOTE**

### **THE POSITION**

This position is to select an Implementation Manager who will be an Accounting Subject Matter Expert, and will be responsible for conducting Training on all aspects of all Accounting modules for the NEWSTAR system. The Implementation Manager is expected to deliver Training on Master Files as well as process Training to the client's Team Leaders and end users, within the Estimated hours agreed by the Customer. These tasks must be managed in a professional manner to ensure the achievement of customer satisfaction and departmental revenue targets.

### **JOB RESPONSIBILITIES**

- Coordinate with the Director of Professional Services and the Project Manager responsible for each implementation that you are working on
- Conduct end-user training as needed by the company's client base
- Make best efforts to ensure a successful implementation
- Strong ability to manage tasks, with excellent organizational and communication skills
- Develop a close working relationship with each customer's Team Leaders and Team Members to ensure project timelines and deliverables are on track
- Provide feedback to the Director of Professional Services to improve the overall implementation process. Additionally, keep the Director of Professional Services updated on any critical issues
- Develop and document procedures resulting in repeatable processes which improve the success of the overall implementation
- Work with the designated Project Manager to resolve any issues and / or delays to reduce the impact on the client and ensure a timely implementation
- Pro-actively manage the training backlog to ensure the achievement of personal and departmental revenue goals.

### **JOB QUALIFICATIONS**

- Bachelor's Degree and / or Accounting Degree preferred
- Strong problem-solving skills. Must be able to analyze information to make independent decisions quickly and effectively
- Excellent oral and written communication skills
- Ability to work in a Team environment
- Must be able to work remotely in a professional environment
- Ability to work on multiple tasks within a defined timeline
- 2-5 years of experience in a Professional Services or Support desk role
- Previous Accounting experience in the homebuilder industry preferred
- Excellent organizational, time management and customer service skills
- Must be willing to travel
- NEWSTAR experience is a plus



## THE COMPANY

Constellation HomeBuilder Systems (CHS) is the leading software vendor exclusively focused on the homebuilding industry. Our comprehensive suite of homebuilding software solutions ranges from production and accounting, new home sales and marketing, home warranty and service and homebuilder website solutions. It is North America's fastest growing and most successful provider of fully integrated information management solutions for homebuilders.

Our team is composed of experienced and motivated self-starters who enjoy the thrill of working in a fast-paced environment.

Our parent company is Constellation Software Inc. (CSI), a well-capitalized, publicly traded Canadian software company that specializes in vertical market software ([www.csisoftware.com](http://www.csisoftware.com)).

The CSI group of companies is a leading developer of technology solutions for vertical markets globally. We are a publicly traded company on the Toronto Stock Exchange (TSX symbol is CSU). We offer the benefit of working with a medium sized company while enjoying the support and opportunity of being part of a large organization.

**To apply for this position, submit a resume to at:**

[Dan.Yates@csiperseus.com](mailto:Dan.Yates@csiperseus.com)

**Please feel free to browse our website for further information at**

[www.constellationhb.com](http://www.constellationhb.com)

**“An Equal Opportunity Employer”**