



Business Analyst
Constellation HomeBuilder Systems
Markham, ON

THE POSITION

The successful Business Analyst will work with multiple stakeholders to generate requirements, document functional specifications, and develop user stories to guide our application development team for our Homebuilding software products. The ideal candidate must demonstrate the ability to deliver well-defined specifications and be able to communicate design ideas for the improved user experience for our customers. This position will allow a talented and enthusiastic candidate the opportunity to play an integral role in shaping the direction of existing and future Constellation HomeBuilder Systems products.

The Business Analyst responsibilities include:

- Work closely with customers to understand their desires, obstacles, and business
- Write functional specifications that are thorough and easily understood.
- Develop user stories to guide the development team on what the users' desire and help to guide for an efficient user experience.
- Focus on the user experiences that turn a product customer need into a product they want for life
- Work as part of the software development team on everything from high-level workflows to detailed specifications, reproduction steps, wireframes, report layouts, proof of concepts, and user interfaces.
- Work closely with the support, professional services, and sales teams in triaging issues and presenting material in handoff meetings.
- Other duties as assigned by management.

QUALIFICATIONS AND SKILLS

- Deep insight and contagious passion for software and their related business processes
- Ability to translate product vision into design specification document with wireframes
- Aptitude to understand others and make them feel understood
- Ability to elicit and confirm requirements from stakeholders
- Experience in CRM, Sales, or Homebuilding related software technologies a huge plus
- Experience with developing, supporting, or managing software in a production environment
- Careful attention to detail

GENERAL REQUIREMENTS

- Honesty
- High level of self-motivation to transform a qualified idea into reality
- Concentrated focus on product users and the user experience
- Work outside your comfort zone
- Confident and passionate, but no ego
- Patience with others
- Impatience with technology



WHAT YOU'LL LOVE ABOUT US

- Doing work that has direct impact to customers and an industry
- Working with a team of confident, self-starting, and persistent people with visible passion
- Opportunity to work outside of one's comfort zone and within the thrill of a fast paced environment
- Corporate bonus program
- Great health and dental insurance benefits



ABOUT THE COMPANY

Constellation HomeBuilder Systems is the leading software provider exclusively focused on the homebuilding industry. Our comprehensive suite of software solutions ranges from production and accounting, new home sales and marketing, home warranty and service, and homebuilder website solutions. We are the fastest growing and most successful provider of fully integrated information management solutions for homebuilders.

Our parent company is Constellation Software Inc, a well-capitalized, publicly traded company that specializes in vertical market software. Join our team for the benefit of working with a medium sized company while enjoying the support and opportunity of being part of a large organization.

Please email your cover letter, resume, and salary expectations to:

dpolyzos@constellationhb.com

Please reference the job title on the subject line of your email.

Please feel free to browse our website for further information about us at:

www.constellationhb.com

“An Equal Opportunity Employer”

Posting Period: **October 26, 2020 – January 01, 2021**